

**MINUTES  
APPEALS AND RETIREMENTS COMMITTEE**

**Monday 24 November 2025**

Councillor Paul Wilkinson (Chair)

Councillor David Ellis  
Councillor Paul Feeney  
Councillor Darren Maltby

Councillor Sam Smith  
Councillor Grahame Pope

Officers in Attendance: B Hopewell, K Lindley and J Lovett

**45 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS**

None.

**46 TO APPROVE, AS A CORRECT RECORD, THE MINUTES OF THE MEETING HELD ON 11 JULY 2025.**

**RESOLVED:**

That the minutes of the above meeting, having been circulated, be approved as a correct record.

**47 DECLARATION OF INTERESTS.**

None.

**48 ANY OTHER ITEM WHICH THE CHAIR CONSIDERS URGENT.**

None.

**49 EXCLUSION OF THE PRESS AND PUBLIC.**

That, the Members being satisfied that the public interest in maintaining the exemption outweighs the public interest in disclosing the information that under Section 100(A)(4) of the Local Government Act 1972, the public and press be excluded from the meeting during the consideration of the ensuing report on the grounds that the report involves the likely disclosure of exempt information as defined in Paragraphs 1, 3 and 4 of Part 1 of Schedule 12A of the Local Government Act 1972.

**50 ARC REPORT - CUSTOMER SERVICES RESTRUCTURE**

The Director of Transformation introduced a report, which had been circulated in advance of the meeting, seeking approval of the potential

exit costs associated with the Customer Services restructure ahead of final decisions being taken by the Head of Paid Service.

**RESOLVED to:**

Approve the provisional costs, within the likely maximum thresholds indicated in the report.

The meeting finished at 10.11 am

Signed by Chair:

Date: